

Online Survey

A third-party provider supplied access to the online survey instrument - SurveyMonkey
The survey period: 2022/09/29 – 2022/11/01

Stackholder	Sample Requirements	Valid Email Amount	Email Opened	Email Open Rate	Email Replies	Effective Sample	Replied Rate
Domain name registrant	Those who used the domain name services in the past year	23,286	5,830	25.0%	824	330	1.4%
IP Member	-	288	173	60.1%	46	29	10.1%
TWCERT/CC Newsletter Subscribers	Newsletter Subscribers	6,850	3,439	50.2%	789	538	7.9%
Taiwan CERT/CSIRT Alliance	-	712	398	55.9%	202	166	23.3%

In-depth Interviews

The interview period: 2022/10/14 – 2022/11/28

Stakeholder	Sample Requirements	Number of Interviewees	Methodology
Domain name registrars	-	2	Online interview
IP Registrar	-	3	Online interview
Relevant Government Agencies	Points of contact with frequent operational engagement	3	Online interview
Taiwan CERT/CSIRT Alliance Member	-	2	Online interview
ICANN, APNIC, JPCERT	International organizations responsible for administering internet resources or cyber security	4	Online interview